

First Nations Customer Voice Group

21 November 2023

Jemena


“We acknowledge the Traditional Owners of the land on which we operate and recognise their continuing connection to land, waters and culture. We pay our respects to their Elders past, present and emerging.”

What does it take to run an electricity network?

















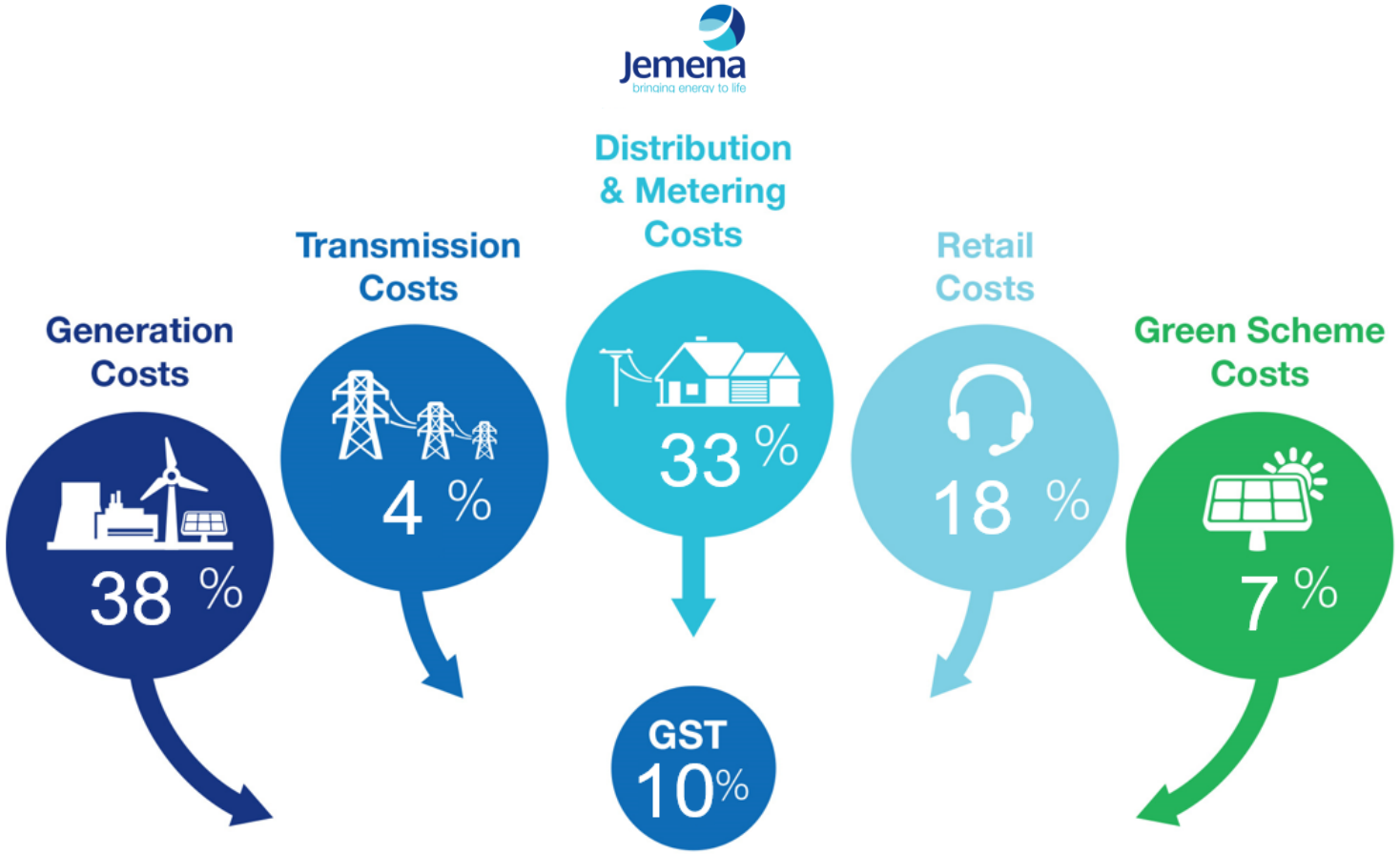








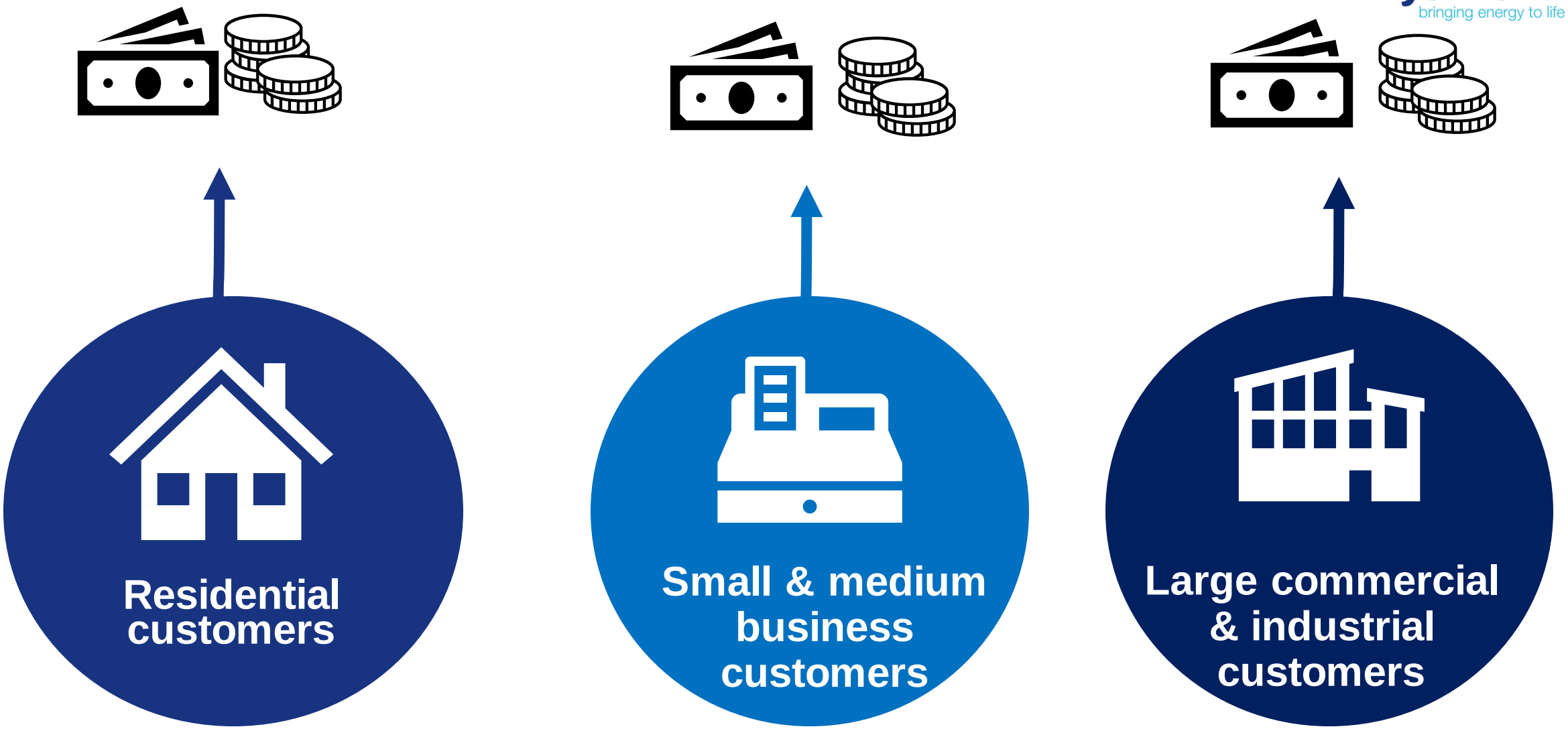
How your bill is calculated currently



$1,876

Typical annual electricity bill

How we recover these costs from our customers



Using electricity during off peak and peak times

Peak time use – 3pm to 9pm







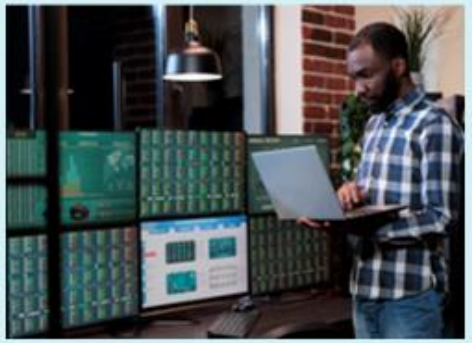




Off peak - all other times



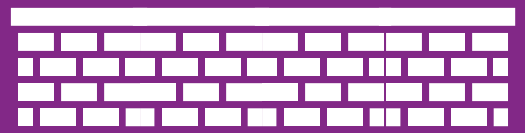



Jemena's residential tariffs

Jemena
bringing energy to life

Flat rate



Fixed daily charge

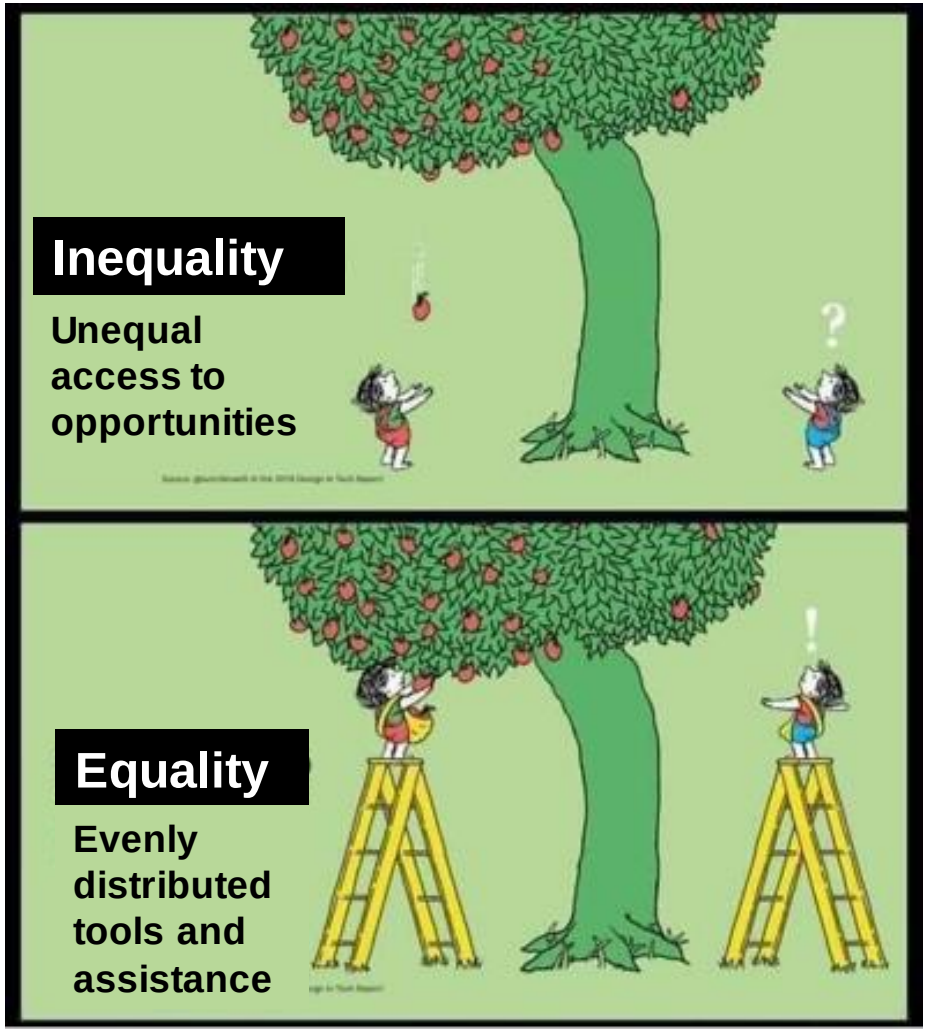
Time of use

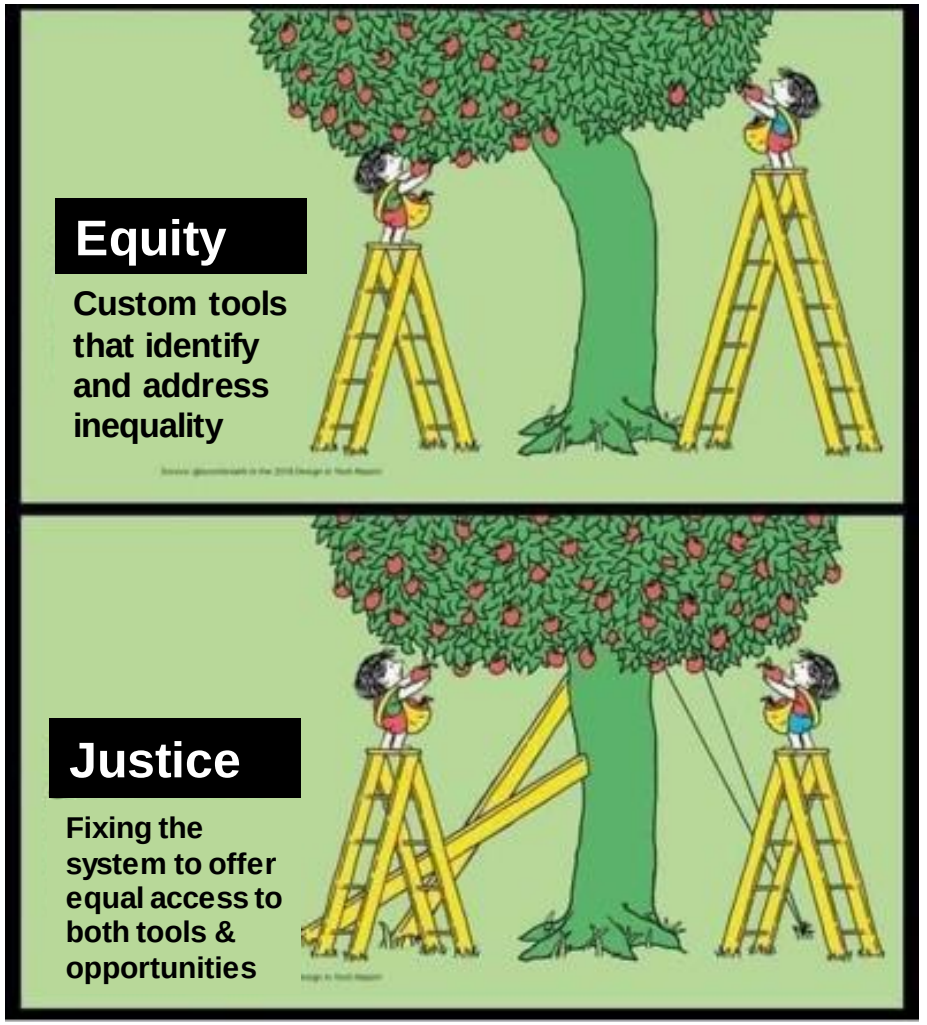


Peak & off-peak charges

Default offer

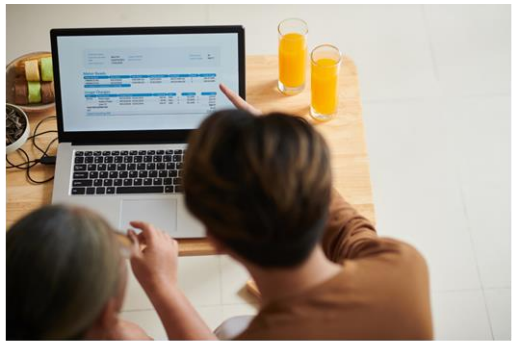
What is fairness?





Source: Tony Ruth from Maeda (2019)

Pricing principles to protect customers



- Fairness & equity
- Efficient cost
- Simple to understand
- Simple to implement



- Cost-reflectivity
- Efficient price signals
- Customer-reflectivity
- Adaptability



What changes are there with solar export tariffs?





Feed-in charges and tariffs

